

# CODE OF CONDUCT SUMMARY



I must:

1. Provide hearing services in a safe and ethical manner.
2. Obtain consent prior to delivering a hearing service to a client.
3. Promote my client's right to participate in decisions that affect his or her hearing health.
4. Not misinform my clients as to my qualifications, training, experience, skills and competence or the hearing services I can competently provide.
5. Not financially exploit my clients.
6. Interact professionally and ethically with the public, other professionals and agencies.
7. Report concerns about the conduct of other health care workers.
8. Take appropriate action in response to adverse events.
9. Adopt standard precautions for infection control.
10. Take appropriate measures to avoid placing my clients at risk if diagnosed with an infectious medical condition.
11. Not provide hearing services under the influence of alcohol or unlawful substances.
12. Not provide hearing services if I suffer from a physical or mental impairment that is likely to place my clients at risk of harm.
13. Not engage in sexual misconduct or other inappropriate behaviour with a client.
14. Comply with all relevant laws and regulations.
15. Adhere to appropriate documentation standards.
16. Be covered by appropriate indemnity insurance.
17. Take full responsibility for people under my supervision.
18. Display this summary of the Code of Conduct and inform you of how you can make a complaint.

If you believe that I have, or may have, failed to meet the above requirements regarding my conduct you should contact:

**Audiology Australia**- PO Box 504, Brentford Square, VIC 3131, PH: 03 9877 2727, E: [info@audiology.asn.au](mailto:info@audiology.asn.au), F: 03 9877 0645

**Australian College of Audiology (ACAud)**- Suite 7, Level 4, 201 Wickham Terrace, Spring Hill, QLD 4000, PH: 07 3839 1622, M: 0429 357 375, E: [acaud@acaud.org](mailto:acaud@acaud.org), F: 07 3839 1822

**Hearing Aid Audiometrist Society of Australia (HAASA)**- PO Box 283, Blacktown, NSW 2148 PH: 02 9671 4445, E: [haasa@haasa.org.au](mailto:haasa@haasa.org.au), F: 02 9671 5938